# **Login to Procorem**



Sign up to join Procorem using email invitation sent for a Portfolio Property Workcenter.

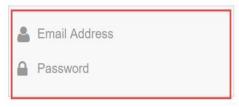
- 1. Check email Inbox or Junk box for invitation
- Request Asset
   Manager Resend
   invitation(as needed)

You've been invited to join Procorem! Easily collaborate with friends, family, co-workers, and clients



Log-in with email and password created.

### PROCOREM LOGIN

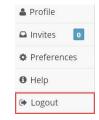


#### Sign in

Join Procorem or Forgot Password

# **Log-off of Procorem**

- 1. Select your name in far-right upper-corner.
- 2. Click drown menu
- 3. Select logout



#### **PROCOREM**

Procorem
Tenant Event
Submission
Guide





### **NYSHCR Compliance Period**

NYSHCR requirement for tenant events.

- Monthly submission is due 20<sup>th</sup> of each
- Annual submission for prior year starts January thru March.
- Check Procorem Work center for details.

**Compliance Periods** 

The Tenant Event submission deadline is March 1st. If you have any guestions please contact your WorkCenter Owner or New York State Homes and Communit

#### **Recording of session**

Recording of tutorial is accessed with the following link:

https://youtu.be/ 2 f3uBCd39Y

# **Tenant Events - File Import**

# **Navigation:**

- 1. Select Tenant Events
- 2. 2020-Tenant Events: Click View **Events**
- 3. Click Import Tenant Events
- 4. Upload NAHMA or XML File format
- 5. Review Procorem Tenant Event Results
- 6. Resolve errors –fix file and reupload Tenant Events. Option: Manually fix errors on Tenant Event Portal.
- 7. Tenant Event Submission Complete – no errors with tenant event
- 8. Import Status- completed
- 9. Select Tenant Event Validation

Result: Passed



10. Submit Tenant Events

# **Tenant Events File Types**

- · Tenant portal accepts theses file types NAHMA or XML file types to record tenant events.
- NYSHCR prefer an NAHMA or XML file submission.
- · Please notify Asset Manager of manual Tenant Event Submission.

#### **Tenant Event- Manual**

# **Navigation:**

- 1. Select Tenant Events
- 2. 2020-Tenant Events: Click View **Event**
- 3. Select a building with unit to enter a tenant event
- 4. Select unit to recertify
- 5. Click add tenant events
- 6. Click **save** button at top



- 7. Select Tenant Event Validation Result: Passed
- 8. Submit Tenant Events

#### **Procorem General** Information website

https://compliancehelp.pro corem.com/en/importtenant-events.html

